

AitemConnect Privacy Statement

Last updated: June 4, 2019

This Privacy Statement explains how AitemConnect (collectively, “**AitemConnect**”, “**we**”, “**us**”, or “**our**”) collects, protects, uses, and discloses information that—either alone or combined with other information—can be used to identify or contact you (“**Personal Information**”). This Privacy Statement applies to the AitemConnect mobile app and all AitemConnect-operated websites or applications that link to this Privacy Statement (collectively, the “**Service**”).

1. How We Collect Personal Information

A. Personal Information You Provide

We collect Personal Information that you provide to us through the Service. For example, if you create an account to order products on the Service, we collect your name, delivery address, email address, phone number, and other information. If you purchase products, we will process payment information through a third-party service provider.

If you are a driver or applicant, we collect your contact information, and, through a third-party service provider, your driver’s license information and other information necessary to run a background check to verify your eligibility to drive for the Service.

We will indicate on a form whether a particular field of information is mandatory or optional. If you choose not to provide certain information, we may not be able to provide requested services.

B. Personal Information We Receive from Third Parties

If you apply to be a driver, we receive Personal Information from third-party background check services in the course of processing your application. For example, we may obtain information on your criminal background and driving record.

C. Information We Collect Automatically

Whenever you interact with the Service, we automatically receive and record information from your browser or device. Information collected automatically may include your IP address, device ID, location data, the type of browser you are using to access the Service, and the identity of the Service page or feature you are requesting.

We may use “cookies,” device identifiers, or other tracking technologies (*e.g.*, web beacons, single-pixel, or clear GIFs) to track how you use the Service for analytics and security purposes. A cookie is a file stored on your computer or device to uniquely identify your device or to store information or settings on your device. To assist us with analyzing usage of the Service through cookies and similar technologies, we use analytics services such as Google Analytics. For more information on Google Analytics’s processing of your information, please see [“How Google uses data when you use our partners' sites or apps.”](#)

We do not include any features on the Service that allow a third party to track you, in personally identifiable form, on our Service. We do not respond to Do Not Track (“DNT”) signals sent to us by your browser at this time. To learn more about how DNT works, please visit <http://allaboutdnt.com/>.

You may adjust your web browser or device settings if you do not wish to receive cookies or allow access to your device ID or device’s geolocation information. Please refer to your browser’s or device’s help pages to learn more about these functions. Disabling these features may prevent you from taking advantage of some of the Service’s features. In particular, if you are a driver, we require you to provide us access to your device’s geolocation information before assigning a delivery to you (to confirm you are nearby) and during a delivery (to track the progress of the delivery).

2. How We Use Personal Information

We use Personal Information for limited purposes, depending on the context in which we collect it. For example, we use Personal Information for the following purposes:

- Enabling secure use of the Service;
- Providing, analyzing, administering, and improving the Service;
- Tracking the status of deliveries;
- Sending information at your request;
- Responding to inquiries;
- Protecting our rights or our property;
- Meeting legal obligations; and
- For other purposes related to the reasons for which you provide Personal Information.

3. How We Disclose Personal Information

We will not disclose your Personal Information except as set forth in this Privacy Statement or with your consent. This section describes to whom we disclose Personal Information, and for what purposes:

- **Retailers; Drivers; Other Users.** The Service is intended to help connect retailers with customers through deliveries by our drivers. As part of providing the Service, we must share Personal Information with our drivers and users. For example, if you are a user, we provide a delivery driver the Personal Information necessary to complete the delivery (e.g., name, delivery address). If you are a driver, we provide Personal Information to users, including your name and your current location (throughout the duration of the delivery).

- **Our Service Providers.** We employ service providers to perform tasks on our behalf and to assist us in providing the Service, such as credit card processing, background checking, and analytics.
- **Companies Involved in Merger and Acquisition Transactions.** If we sell or otherwise transfer part or the whole of AitemConnect or our assets to another organization (*e.g.*, in the course of a transaction like a merger, acquisition, bankruptcy, dissolution, or liquidation), any information collected through the Service, including Personal Information, may be among the items sold or transferred.
- **Law Enforcement, Government Agencies, and Courts.** We may disclose Personal Information at the request of law enforcement or government agencies or in response to subpoenas, court orders, or other legal process to establish, protect, or exercise our rights or to defend against a legal claim or as otherwise required or allowed by law, or to protect the rights, property, or safety of any person.

4. Protection of Your Personal Information

We protect the confidentiality and security of information we obtain in the course of business. We use commercially reasonable safeguards, such as industry-standard encryption technology, to help keep the information collected through the Service (including credit card information) secure.

Despite these efforts to store Personal Information in a secure operating environment that is not available to the public, we cannot guarantee the security of Personal Information during its transmission or its storage on our systems. Further, while we attempt to ensure the integrity and security of Personal Information, we cannot guarantee that our security measures will prevent third parties such as hackers from illegally obtaining access to Personal Information. We do not represent or warrant that Personal Information about you will be protected against, loss, misuse, or alteration by third parties.

5. Opting Out of Receiving Communications

As described in the AitemConnect Terms of Use, we may send notifications or other information via email or text message (“**Communications**”). You may choose to stop receiving Communications by following the instructions we send you as part of the Communications. Please note that certain Service-related Communications are necessary for the proper functioning and use of the Service (*e.g.*, order confirmation emails), and you may not have the ability to opt out of those Communications.

6. Correcting, Updating, Accessing, or Removing Personal Information

Registered users may log into the Service and correct or update certain Personal Information. In addition, you can request that we correct, update, or delete your Personal Information by emailing a request to us at privacy@aitemconnect.com. We will promptly process such requests in accordance with applicable law.

7. Third-Party Websites

The Service includes links to other websites that we do not control. Even if an affiliation exists between AitemConnect and a third-party website, each of these linked websites maintains its own independent privacy and data collection policies, which we encourage you to consult.

8. Users from Outside the United States

The Service is intended for residents of the United States. If you are using the Service from outside the United States, please be aware that your information may be transferred to, stored, and processed in the United States where our servers are located. The data protection and other laws of the United States and other countries might not be as comprehensive as those in your country. **By using the Service, you consent to your information being transferred to and processed in the United States.**

9. Children's Privacy

This Service is not for use by children. Any information we receive from users we believe to be children will be purged from our database.

10. Updates to this Privacy Statement

We may revise and update this Privacy Statement from time to time and will post the updated Privacy Statement to the Service. If these changes are material (changes we believe you will find important), we will provide advance notice of the changes through posting on the Service or sending an email to registered users. Where required by applicable law, we will obtain your consent. Unless otherwise indicated, any changes to this Privacy Statement will apply immediately upon posting to the Service.

11. Privacy Statement Questions

If you have any questions concerning this Privacy Statement, e-mail privacy@aitemconnect.com.